ASSET PERFORMANCE MANAGEMENT

CORDANT™ RCA INCIDENT INVESTIGATION

Incidents occur every day in the workplace. The failure of people, equipment, the environment and management systems to behave as expected cause most of these incidents. Incidents and injuries are always undesirable. Investigating incidents is important to learn what went wrong so repeat occurrences can be prevented. In this workshop, attendees will learn why to conduct incident investigations and how to capture information vital for performing an effective root cause analysis.

rca.bakerhughes.com

Format

Duration: 8 hours **Schedule:** 1 day **Delivery:** Classroom

Who should attend

Supervisors, Engineers, LEAN Specialists, 6 Sigma Black Belts, Design Engineers, Safety Representatives, Administrators, Continuous / Healthcare Improvement Specialists, Business Analysts, IT Professionals, HR Personnel.

Objectives

The purpose of this course is to provide the knowledge and skills necessary to conduct a thorough incident investigation supported by an RCA.

Recommended Prerequisites

- CRCA201 - Cordant™ RCA Facilitators Course

Program Outline

Day 1

- Benefits of Incident Investigation
- Pillars of Investigation Readiness
- Incident Investigation Process
- Securing the Incident Scene
- Team selection
- Data collection at site
- Developing a timeline
- Interview techniques

Next Steps:
CRCA201 - Cordant™ RCA Facilitators Course or Advancing Facilitators Course

Languages

- English
- Spanish
- Portuguese