

CORDANT™ RCA FOR ADVANCING FACILITATORS

The purpose of this course is to improve the knowledge and skills of root cause analysis facilitators to increase their problem-solving effectiveness and facilitation management skills. This course is suitable for experienced facilitators who are conducting a lot of investigations and would like to fine tune their skills to become an expert in the methodology.

Format

Duration: 8 hours **Schedule:** 1 day **Delivery:** Classroom

Who should attend

Anyone who has previously attended the CRCA201 RCA Facilitators course, and has practiced the methodology, but requires further guidance on advanced techniques.

Objectives

This course is for people who have previously completed the 2-day CRCA201 Facilitators course. The course goes beyond basic methodology and teaches students effective skills that help them to become expert facilitators. Students will learn practical skills that will help them to better understand the management and process of effective facilitation.

Required Prerequisites

[CRCA201 – Cordant™ RCA Facilitators Course](#)

Program Outline

Day 1

- Chart Best Practices
- Advanced Facilitation Skills
- Event Reporting
- RCA Program Development

Next Steps:

- Mentored Coaching
- CADE101
- Cordant™ RCA Refresher

Languages

- English
- Spanish
- Portuguese

