

CORDANT™ ROOT CAUSE ANALYSIS REFRESHER

CRCA202 – 1 day

Students will re-learn the concepts of Cause Tree RCA methodology in a condensed, agile, fun format. They will walk away ready to again perform as facilitators in an RCA investigation.

rca.bakerhughes.com

Format

Duration: 8 hours **Schedule:** 1 day **Delivery:** Classroom

Who should attend

Anyone who has previously attended the CRCA201 RCA Facilitators course, or the CRCA101 RCA Participants, or the CRCA102 managers course, and requires a refresh in the concepts of performing an RCA investigation as a facilitator.

Objectives

- Refresh key concepts of the Cordant™ RCA approach. It is mainly concentrated towards previous attendees of the 2-day CRCA201 RCA Facilitators course who may not have been able put their skills into practice, or who require a re-focus with our expert trainer.
- Equip attendees to go back to their roles, revitalised with the skills and knowledge of how to perform a solid RCA investigation on any problem.

Required Prerequisites

[CRCA201 – Cordant™ RCA Facilitators Course](#)

Program Outline

Day 1

- Revisit the core concepts of RCA and the link to the IEC 62740 international standard
- Triggers for an RCA
- Preparation for the facilitator; Gather Information, Data, Organise People, Time and Venue
- Analysis; Develop Problem Statement, Timeline, Build the Cause and Effect Chart, Supporting Information, Quality Check the Cause and Effect Chart
- Resolution; Generate, Select and Implement Solutions
- Communicate RCA Findings to Organization and Measure Success of Solutions

Next Steps:

CRCA301 – Cordant™ RCA Advanced Facilitators Course

Languages

- English
- Spanish
- Portuguese

